



Your service business. One connected workflow.

A guided introduction to Navixo

See how office staff and engineers connect customers, calls, repairs, quotations, materials, deliveries and collections. All product screens use fictional demo records. The current software interface retains the Zcore FSM name.

Try it with your own business

Request a 14-day trial. Verify your email, receive approval, then activate your account. The trial starts on activation. No payment is requested with signup.

Indicative early-access price: INR 1,799/year (about INR 5/day). Final price and applicable taxes are confirmed before a paid subscription. Online billing is not available yet.

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Start the day knowing what needs attention

Here is your office overview. See pending calls, repair intake and quotations before asking the team for updates.

Zcore FSM

DashboardService CallsInwardCustomersQuotationsItem NamesPending ApprovalsRepairsReportsSuggestionsAdmin

Demo user

Dashboard

Tasks1

Delivery Challans9

+ Log Call

Service Call 5	In Service Center 0	IN ward 1
Out ward 0	Tasks 1	Pending 3
Unassigned 2	Cancelled 0	Hold 1
Completed 1	Purchase Price Code 🔑	On Approval 0

Quotations

Total Quotations
5

Quotes This Month
3

Quick Actions

+ Log Call

Create Quote

Add Customer

Delivery Challan

View Calls

Item Names

Actual product screen, demo data only. Explore the self-guided website tour for the next step, related modules and desktop/mobile views.

Find the customer before starting the conversation

Keep customer details in one register. Your office can find the right contact and connect the next service call to that customer.

Zcore FSM

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Demo user

Customers

Merge DuplicatesBulk ImportAdd Customer

Search Customers

Search by customer name, alias, contact name, or mobile number...

Search

Aurora Grid Systems (AGS)

Primary: Demo Contact A

9000000101

Pune

Added: 11/09/2026

Log Call

Cedar & Finch Studio (CFS)

Primary: Demo Contact B

9000000102

Mumbai

Added: 11/09/2026

Log Call

Lumen Peak Logistics (LPL)

Primary: Demo Contact C

9000000103

Nashik

Added: 11/09/2026

Log Call

Actual product screen, demo data only. Explore the self-guided website tour for the next step, related modules and desktop/mobile views.

Give every complaint a trackable service record

See the problem, priority and assignment together. A recorded call gives your team a shared place to follow the work.

Zcore FSM

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Demo user

Service Calls

X Clear

Showing: Open Calls

Show

10

entries

Search

Customer, phone, problem, call no...

Q

Export

Log Call

Test Calls

More filters

SR NO.	CUSTOMER	UNIQUE ID
+ 1	Urgent SERVICE CALL Aurora Grid Systems (AGS) Unassigned 9000000101 Camera feed drops intermittently Four exterior feeds drop after rain; inspect PoE and connectors. Pending Inward Pickup Approval	24031
+ 2	High SERVICE CALL Cedar & Finch Studio (CFS) Riley Chen 9000000102 Workstation cannot reach shared storage Desk 04 loses access to the studio NAS after network changes. Pending Inward Pickup Approval 1 DAY PENDING	24032

Actual product screen, demo data only. Explore the self-guided website tour for the next step, related modules and desktop/mobile views.

Make responsibility clear

Assign the engineers who will handle the job. Update the call instead of leaving the next action in a separate chat.

Call Priority

High

Service Category

Computers

Problem Title

Workstation cannot reach shared storage

Problem Description

Desk 04 loses access to the studio NAS after network changes.

Special Instructions / Remarks

Internal note omitted from public showroom

☐ This is a test / dummy call (hide from dashboard & reports)

Tick this only for practice/dummy calls. Test calls stay in the system but are hidden from the dashboard and all reports.

Status

Assigned

Current: Assigned

Note: Unassigned calls cannot be closed. Engineer closure remarks required when closing.

Assign Engineers

☒ Riley Chen

Remarks

Internal note omitted from public showroom

Engineer Closure Remarks

Internal note omitted from public showroom

Update Service Call

Cancel

Install App

Actual product screen, demo data only. Explore the self-guided website tour for the next step, related modules and desktop/mobile views.

Keep the workshop handover visible

Record devices received for repair and follow their progress. The office can check the register when a customer asks for an update.

Zcore FSM

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Demo user

↓ Inward

↑ Outward

Search

Customer, item, serial no, phone, call no...

Q

PDF

+ Log Call

SR NO.	ITEM / CUSTOMER	RECEIVED	ACTION
1	EdgeSecure NVR · NS-NVR-16 · SN: DEMO-SN-24035 Fault: Intermittent video output Accessories: Power adapter, remote · Condition: Received in good condition Cedar & Finch Studio (CFS) Demo Contact B · 9000000102 NVR diagnostics and repair intake Call #24035 In Repair	10/09/2026 11:08	Edit Email Customer In Repair

Swipe for more

Actual product screen, demo data only. Explore the self-guided website tour for the next step, related modules and desktop/mobile views.

Turn a proposed job into a clear quotation

Prepare, revise and follow up quotations in one place. Keep customer decisions visible instead of depending on memory.

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Quotations

+ New Quotation

Followup 3

Order Won 1

Lost 1

Search Customer / Quote No.

Category

Enter customer name or quote number

-- All Categories --

Search

QUOTE NO.	INQUIRY NO.	TYPE	DATE	CUSTOMER	CATEGORY	REVISION	COMMERCIAL FIELD HIDDEN FOR PUBLIC SHOWROOM	ACTIONS
QT-2026-041	INQ--041	New / Project Quotation	09-Sep-2026	Aurora Grid Systems Pune	CCTV Partially Delivered	Rev 0	Commercial field hidden for public showroom	
QT-2026-042	INQ--042	New / Project Quotation	07-Sep-2026	Cedar & Finch Studio Mumbai	Networking Partially Delivered	Rev 0	Commercial field hidden for public showroom	
QT-2026-043	INQ--043	New / Project Quotation	05-Sep-2026	Lumen Peak Logistics Nashik	Computers	Rev 0	Commercial field hidden for public showroom	

Swipe for more

Actual product screen, demo data only. Explore the self-guided website tour for the next step, related modules and desktop/mobile views.

Connect the delivery document to the work

Record delivered materials with a Delivery Challan. Keep handover details available for the next billing or collection step.

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Delivery Challans

Waiting Consolidated
To Be Invoiced
Cash DC
On Hold
Closed – No Invoice
Invoiced
All

Export CSV
Register PDF
Bulk Full-Page PDF
New Challan

Search From Date To Date

Challan no, invoice no, customer, contact, hold reason... mm/dd/yyyy mm/dd/yyyy

Apply Reset

COMMERCIAL FIELD HIDDEN FOR PUBLIC SHOWROOM	DATE	CUSTOMER	CALL ID	ITEMS	COMMERCIAL FIELD HIDDEN FOR PUBLIC SHOWROOM	COMMERCIAL FIELD HIDDEN FOR PUBLIC SHOWROOM
Commercial field hidden for public showroom	10-09-2026	Aurora Grid Systems Invoice To: Aurora Grid Systems	24031	2	Commercial field hidden for public showroom	Commercial field hidden for public showroom
Commercial field hidden for public showroom	08-09-2026	Cedar & Finch Studio Invoice To: Cedar & Finch Studio	24032	2	Commercial field hidden for public showroom	Commercial field hidden for public showroom
Commercial field hidden for public showroom	06-09-2026	Lumen Peak Logistics Invoice To: Lumen Peak Logistics	24033	2	Commercial field hidden for public showroom	Commercial field hidden for public showroom
Commercial field hidden for public showroom	30-08-2026	Aurora Grid Systems Invoice To: Aurora Grid Systems	24034	2	Commercial field hidden for public showroom	Commercial field hidden for public showroom
Commercial field hidden for public showroom	27-08-2026	Cedar & Finch Studio Invoice To: Cedar & Finch Studio	-	2	Commercial field hidden for public showroom	Commercial field hidden for public showroom
COMMERCIAL FIELD HIDDEN FOR PUBLIC SHOWROOM					COMMERCIAL FIELD HIDDEN FOR PUBLIC SHOWROOM	COMMERCIAL FIELD HIDDEN FOR PUBLIC SHOWROOM

Columns

Actual product screen, demo data only. Explore the self-guided website tour for the next step, related modules and desktop/mobile views.

Now consider your own business

Explore the detailed screens, then request an approved 14-day trial or contact Navixo for a demonstration of your workflow.

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An honest start

Email and WhatsApp require provider configuration; neither is automatically enabled for every company. The installable mobile experience is a web/PWA app and requires internet access. Notifications depend on browser support and permissions. Quotation and Delivery Challan profit views require entered landed costs. Collections are operational records, not a full accounting suite or payment gateway. A full Product Master and broader Business OS tools are future direction, not included capabilities today.

Ask us to demonstrate your workflow

Tell us how your shop currently handles a customer call, engineer visit, repair, quotation and handover. Contact +91 95376 11057 or team@navixo.in to discuss whether Navixo fits.